

# APPLICATION FOR THE HIRE OF A METERED STANDPIPE FOR USE WITHIN SOUTHERN WATER REGION



Please complete all sections below. If you have any queries, please contact Water Services (an AQUAM company) on **023 9269 5515** or e-mail us on **southernwater@aquamcorp.co.uk**

On completion of the application form post to:  
Water Services, Unit 1, Fairway Business Centre, Airport Service Road, Portsmouth, PO3  
5NU or  
E-mail to: southernwater@aquamcorp.co.uk

Are you an: ☐ Existing Account Holder ☐ New Account Applicant ☐ Credit/Debit Card Customer

**Note - New Account Applicants will also need to complete a Credit Account Application Form**

## 1. APPLICANT

Contact Name\* .....

Company Name\* .....

City / Council .....

Address\* .....

Postcode\* .....

Email Address for **Calm Network Training\***

Contact Telephone Numbers

Purchase Order Number\* .....

Landline\* .....

E-Mail\* .....

Mobile .....

Fax .....

**\*Required field**

## 2. INFORMATION

Purpose for which water is required .....

Date ..... / ..... / ..... Date of Return ..... / ..... / ..... Vehicle Registration .....

Location of standpipe proposed for use (Full Address Required) .....

## 3. EQUIPMENT

Please indicate which size standpipe you require – All prices below exclude VAT

☐ 22mm Metered Standpipe (tap outlet) £40.00 per week

☐ 40mm Metered Standpipe (fire hose) £62.00 per week

☐ 22mm Metered Standpipe Six month pre-paid rate £590.00

☐ 40mm Metered Standpipe Six month pre-paid rate £825.00

☐ 22mm Metered Standpipe Annual pre-paid rate £1062.00

☐ 40mm Metered Standpipe Annual pre-paid rate £1437.00

**40mm PIPES MAY ONLY BE USED AT PRE-APPROVED FILLING POINTS**

**Water usage Charge - £3.449 per cubic metre (1,000 litres)      Length of hose required per m..... (Sale P.O.A.)**

If you require the standpipe to be delivered (P.O.A.) please complete the delivery address below

Meter Readings must be supplied on a monthly basis - Customer Contact for readings

Name ..... Telephone ..... E-mail .....

## 4. AGREEMENT

I hereby make application to use a metered standpipe in the Southern Water Region for the purpose indicated above and I have read and accepted the Terms & Conditions of use. I accept I/we can only use a standpipe provided by Water Services Ltd. (Aquam) for the purpose indicated above and attach it to a Wash Out (WO) hydrant. I undertake to report any damages or loss immediately and return the standpipe on the above return date. I undertake that any use of a 40mm standpipe will be restricted to approved filling points only.

Signature ..... Print Name .....

## Terms and Conditions for Licence for the Use of Standpipes

- 1 No company/person using a Standpipe is permitted to abstract water from Southern Water's network, which is then to be used or dispatched outside of Southern Water's supply area. It is the responsibility of the party hiring a Standpipe and/or abstracting water to ensure the proper purpose of use within the area.
- 2 The use of all water abstracted from Southern Water networks must be for appropriate and proportionate use, limited to the following: Building Sites Use; Highways Washing and Watering; Sewer Cleansing and Jetting; Supplying a Public Pump, Bath or similar (all in accordance with section 59 of the Water Industry Act 1991), or any other use expressly approved by Southern Water in writing.
- 3 Under no circumstances shall a Metered Standpipe be used on any hydrant marked as a 'fire hydrant' (FH)
- 4 The Metered Standpipe will be no larger than 1.5" (40mm) in diameter. The size of Standpipe will be agreed at point of Licence Application.
- 5 Standpipes used to take water from wash out (WO) hydrants must be to Southern Water specification and can only be provided by Water Services (Aquam). Each licensed Standpipe will be fitted with a backflow prevention device in the form of a BS6282 double check valve.
- 6 Any Standpipe in use that has not been obtained from Water Services (Aquam) and is therefore not an approved Standpipe, will be deemed as use without consent and use of an illegal standpipe, whether or not a party has made any, payments to Southern Water for such use, and Southern Water may take any and all further action as it deems appropriate against the person/company.
- 7 Any party found to have been tampering with the Metered Standpipe in any way, will be subject to further action including the immediate withdrawal of the licence without a refund of the hire fee.
- 8 Standpipes and attached equipment must be kept in a clean, well-maintained condition and disinfected prior to being connected to a wash out hydrant. All Standpipes and attached equipment must be properly maintained in order to minimise the risk of contamination, backflow and water leakage. Damaged and worn equipment must not be used. You may be required to show Southern Water your schemes of ensuring Standpipes are disinfected prior to use.
- 9 Water taken from a wash out hydrant must not be used for drinking or food preparation and should not be allowed to run to waste.
- 10 The user shall be responsible for the cost of repair of any damage caused to the wash out hydrant or associated apparatus while connecting, using or disconnecting the Standpipe.
- 11 The user shall comply with the requirements of the New Roads and Street Works Act 1991 and any requirements of the highway authority when using a Standpipe on a wash out hydrant in or near a street.
- 12 Southern Water will not accept liability in respect of any loss or damage caused to the property of any person or persons wherever situate by reason of the use or operation of the wash out hydrant or Standpipe, or in respect of any injury suffered by any person or persons by reason of the use or operation of the wash out hydrant or Standpipe. The user, by signing the "Application for the Hire of a Metered Standpipe" form, agrees to indemnify Southern Water against all actions, claims, damages, or demands which may result in respect of any such loss, damage, or injury.
- 13 Southern Water and any Fire Authority retain the right to remove any Standpipe or asset from the water network at any time and for any purpose. Southern Water will not be liable for compensation claims in relation to a loss of use of supply following the removal of the apparatus.
- 14 Where a Standpipe(s) is being used on the same site for more than one month, the customer is required to apply for a temporary or permanent metered supply for that site.
- 15 Any breach of these terms and conditions may result in action being taken against the Agreement holder irrespective of who was operating the Standpipe at the time of the breach. It is the Agreement holder's responsibility to ensure that the terms and conditions are complied with at all times.
- 16 Metered Standpipes cannot be sublet to other companies or contractors. If a metered Standpipe is found to have been sublet to a third party, action will be taken, where necessary, against the Agreement holder only who has agreed and accepted these terms and conditions.
- 17 You will be required to take meter readings on a monthly basis and provide the readings to Water Services (Aquam) on 023 9269 5515. Action may be taken where a party fails to comply with their obligation to do so.
- 18 Metered Standpipes contain a line strainer (filter) which must be maintained and kept clean. The hirer and operator of the Standpipe will be liable for any costs incurred to Water Services as a result of damage to the metered Standpipe or hydrant.
- 19 Southern Water reserves the absolute right to:
  - (i) Instruct the user not to use any specific wash out hydrant;
  - (ii) Audit company vehicles using Southern Water wash out hydrants to ensure all terms and conditions are met.
- 20 In the event of the standpipe meter failing to record water consumption due to breakage or blockage it is the customer's responsibility to inform Water Services (Aquam) immediately in order for the standpipe to be exchanged. If the standpipe continues to be used this will be in breach of these terms and conditions and an estimated water charge wholly at the absolute discretion of Southern Water will be applied.
- 21 During periods of water scarcity and prolonged dry weather (including but not limited to circumstances where Southern Water has imposed a temporary use ban or is applying for a drought permit/order), Southern Water may in its absolute discretion impose such other additional terms or conditions as it deems fit to regulate abstraction from its network and/or use of the water abstracted from its network, including the purpose(s) of such use.
- 22 The actions and activities of the company/person using a Standpipe in relation to their standpipe use, water abstraction, supply to others or distribution must be conducted such that it does not negatively impact Southern Water customers, local residents and/or road users, and must not, in the opinion of Southern Water, cause or have the potential to cause any reputational damage to Southern Water.
- 23 Any false or misleading information provided for the purposes of the Standpipe hire or use and/or any failure to comply with these terms and conditions may result in the immediate termination of all the Southern Water Standpipe hire agreements with the person/company, the immediate requirement for all Southern Water Standpipes issued to that person/company under any agreement to be returned to Water Services (Aquam), and total forfeiture of any already paid fees or charges
- 24 Notwithstanding any other action, termination or forfeiture the user may suffer, Southern Water may instigate prosecution proceedings pursuant to Section 174(3) of the Water Industry Act 1991 in respect of any access or attempt to access Southern Water's network, or the taking and/or use of water taken by the user in contravention of these terms and conditions, the Water Regulations, any temporary (hosepipe) or non-essential use bans or any drought orders that may be imposed. Southern Water reserves its rights in full to take any such action.

### General Rules for Operating Wash Out Hydrants

#### When attaching a Standpipe

- Clean out the wash out hydrant pit of any debris
- Spray the wash out hydrant and standpipe with approved chlorine-based spray solution
- Do not apply any bending or sideways load to the Standpipe
- Operate the spindle at arm's length
- Always open and close the wash out hydrant in a slow and controlled manner
- Flush the wash out hydrant to clear the connection point
- Do not cross thread the wash out outlet
- Visually inspect the Standpipe to confirm it is fitted correctly
- Do not stand directly over the wash out hydrant
- If any wash out hydrant fails in operation, please report to Water Services (Aquam) immediately