

**APPLICATION FOR THAMES WATER  
HYDRANT USE AND METERED  
STANDPIPE HIRE WITHIN THE  
THAMES WATER REGION**

Please complete all sections below. If you have any queries please contact Water Services (an AQUAM company) on **01895 231768** or E-mail us on **thameswater@aquamcorp.co.uk**

On completion of the application form:  
Post to: Water Services, Unit 27 Sarum Complex, Salisbury Road, Uxbridge, UB8 2RZ  
E-mail to: thameswater@aquamcorp.co.uk

Are you an:  Existing Account Holder  New Account Applicant  Credit/Debit Card Customer  
**Note New Account Applicants will also need to complete a Credit Account Application Form**

**1. APPLICANT**

Company Name ..... Contact Name .....

Address ..... City / Council .....

..... Postcode .....

.....

Contact Telephone Numbers ..... Purchase Order Number (If any) .....

Landline ..... Mobile .....

Email..... Email for Calm Network Training.....

**2. THAMES WATER HYDRANT LICENCE INFORMATION**

Purpose for which water is required ..... Date ...../...../.....

Location / area of use .....

If for Construction use - type of building ..... No. of Properties .....

Have you applied for a permanent supply:  YES  NO If No please contact 0800 009 3921

Required Water Usage:

<b>Low User</b>	<b>Up to 1m<sup>3</sup> per day</b>	<input type="checkbox"/> Monthly Fee £52.65 + VAT	<input type="checkbox"/> Annual Pre-Paid Fee £631.69 + VAT
<b>Average User</b>	<b>Up to 10m<sup>3</sup> per day</b>	<input type="checkbox"/> Monthly Fee £267.35 + VAT	<input type="checkbox"/> Annual Pre-Paid Fee £3208.11 + VAT
<b>High User</b>	<b>Up to 20m<sup>3</sup> per day</b>	<input type="checkbox"/> Monthly Fee £535.72 + VAT	<input type="checkbox"/> Annual Pre-Paid Fee £6428.62 + VAT
<b>Very High Demand</b>	<b>(by Agreement)</b>	<input type="checkbox"/> M <sup>3</sup> / Day Required .....	No. of Days Required .....
<b>Daily Usage</b>	<b>Up to 20m<sup>3</sup> per day</b>	<input type="checkbox"/> First Day £191.27 + VAT	Total No. of Days Required .....
		Subsequent Days £82.56 + VAT	

**3. EQUIPMENT** - Please indicate size required (Low user licences only allow 25mm standpipe) All prices exclude VAT

- 25mm Metered Standpipe** (tap outlet) **£40.00 per week**       **60mm Metered Standpipe** (fire hose) **£66.00 per week**
- 25mm Metered Standpipe** Six Month Pre-Paid Rate **£655.00**       **60mm Metered Standpipe** Six Month Pre-Paid Rate **£838.00**
- 25mm Metered Standpipe** Annual Pre-Paid Rate **£1093.00**       **60mm Metered Standpipe** Annual Pre-Paid Rate **£1464.00**

**Length of hose required – per m** .....(sale item only)

If delivery of standpipe is required (P.O.A.) please complete address .....

.....

If collecting in person please indicate  **Collect at Uxbridge**      Vehicle Registration.....

**4. AGREEMENT**

I hereby make application to use a metered standpipe in the Thames Water Region for the purpose indicated above and I have read and accepted the Terms & Conditions of use. I can only use a standpipe provided by Water Services for the purpose indicated above and attach it to a Thames Water Wash Out (WO). I accept that this does not permit the use of a Fire Hydrant (FH) and a breach of the Terms & Conditions could lead to a criminal prosecution.

Signature ..... Print Name.....

## Terms and Conditions for the Use of Standpipes

- 1 No company/person using a Standpipe is permitted to abstract water from Thames Water's network for use or dispatch outside of the Thames Water supply area. The company/person that hires the standpipe, and/or abstracts water for the standpipe is responsible for ensuring proper use ("User").
- 2 The use of all water abstracted from Thames Water's networks must be for appropriate and proportionate use, which shall be limited to the following uses: Building Sites; Highways Washing and Watering; Sewer Cleansing and Jetting; Supplying a Public Pump, Bath or similar (all in accordance with section 59 of the Water Industry Act 1991), or any other use expressly approved by Thames Water in writing.
- 3 Water taken from a wash out hydrant must not be used for drinking or food preparation and should not be allowed to run to waste.
- 4 A Standpipe must not be used on any hydrant marked as a 'fire hydrant' ("FH"). Thames Water reserves the right under paragraph 23 (iv) of these terms and conditions to pursue criminal proceedings and seek to recover its costs from any User that makes an unauthorised connection to a fire hydrant.
- 5 Standpipes used to take water from wash out hydrants marked ("WO") must be to Thames Water specification, and can only be provided by Water Services ("Aquam"). Any standpipe in use that has not been obtained from Aquam and is therefore not an approved Standpipe will be deemed as use without consent and further action will be taken as per paragraph 23 (iii) of these terms and conditions.
- 6 Notwithstanding paragraph 5, each User is granted a licence for use of a specific Aquam Standpipe. A User must have both a valid licence and use the licenced Standpipe in order to extract water from the Thames Water network. Licences are non-transferrable, and any water extracted from a Thames Water hydrant by a User not using a licenced Standpipe, and/or not using a Standpipe in accordance with its licence, will be deemed as use without consent and further action will be taken as per paragraph 23 (iii) of these terms and conditions.
- 7 Any User found to have been tampering with a Standpipe in any way will be subject to further action including the immediate withdrawal of the Standpipe and licence without a refund of any fees or charges.
- 8 The Standpipe will be no larger than 60mm in diameter. The size of a Standpipe will be agreed at point of licence application.
- 9 Each registered Standpipe will be fitted with a backflow prevention device in the form of a double check valve, and shall be compliant with Regulation 4(1)(a) of the Water Supply (Water Fittings) Regulations 1999 as necessary.
- 10 Standpipes and attached equipment must be kept in a clean, well maintained condition and disinfected prior to being connected to a wash out hydrant. All Standpipes and attached equipment must be properly maintained in order to minimise the risk of contamination, backflow and water leakage. Damaged and worn equipment must not be used. Users may be required to show Thames Water its schemes of ensuring Standpipes are disinfected prior to use.
- 11 In circumstances whereby water resources are, or are likely to become insufficient to meet demand, or where any restriction on water usage is imposed by Thames Water or another authority, Thames Water may in its absolute discretion impose such reasonable additional obligations, restrictions or conditions on the use of water from its network as it considers necessary. Thames Water will not be liable for any loss arising from such restrictions, provided they are reasonable and proportionate in Thames Water's absolute discretion.
- 12 The user shall at all times comply with requirements of the New Roads and Street Works Act 1991 (as amended or replaced) and any requirements of the highway authority when using a Standpipe on a wash out hydrant in a street.
- 13 Users must undertake Calm Network Training prior to use of any Standpipe, and upon request by Aquam or Thames Water must provide proof of certification without delay.
- 14 Where a Standpipe(s) is being used on the same site for more than one month, the User is required to apply for a temporary or permanent metered supply for that site.
- 15 The User shall be responsible for the cost of repair of any damage caused to a wash out hydrant or associated apparatus while connecting, using or disconnecting the Standpipe.
- 16 Thames Water and Aquam will not accept liability in respect of any loss or damage caused to the property of any person or persons wherever situate by reason of the use or operation of the wash out hydrant or Standpipe, or in the respect of any injury suffered by any person or persons by reason of the use or operation of the wash out hydrant or Standpipe. The User, by signing the "Application for a Metered Standpipe" form, agrees to indemnify Thames Water and Aquam against all actions, claims, damages or demands which may result in respect of any such loss, damage or injury.
- 17 Thames Water and any Fire Authority retain the right to remove any Standpipe or asset from the water network at any time and for any purpose. Thames Water will not be liable for compensation claims in relation to a loss of use of supply following the removal of the apparatus.

- 18 Any breach of these terms and conditions may result in action being taken against the Agreement holder, who has agreed and accepted these terms and conditions, irrespective of who was operating the Standpipe at the time of the breach. It is the Agreement holder's responsibility to ensure that the terms and conditions are complied with at all times. Standpipes cannot be sublet to other companies or contractors. If a Standpipe is found to have been sublet to a third party, action will be taken, where necessary, against the Agreement holder only.
- 19 Any failure to comply with these terms and conditions may also result in the immediate termination of any Standpipe hire agreements with the Agreement holder or User (if different). Upon termination, the User will be required to immediately return to Aquam all issued Standpipes, and forfeit any fees or charges paid.
- 20 The User of the Standpipe will be liable for any costs incurred to Aquam as a result of damage to a Standpipe or hydrant.
- 21 The User will be required to take meter readings on a monthly basis and telephone the reading to Aquam on 01895 231768. Action may be taken where a party fails to comply with their obligation to do so.
- 22 In the event of the standpipe meter failing to record water consumption due to breakage or blockage it is the Users responsibility to inform Aquam immediately in order for the standpipe to be exchanged. If the standpipe continues to be used this will be in breach of these terms and conditions.
- 23 Notwithstanding any other paragraph, Thames Water reserves the right in any event to:
  - (i) Instruct the User not to use any specific wash out hydrant.
  - (ii) Terminate any consent or agreement should the User be in breach of any of these terms and conditions
  - (iii) Instigate prosecution proceedings pursuant to Section 174(3) of the Water Industry Act 1991 (as amended, replaced or in force from time to time) in respect of water taken in contravention of these terms and conditions, the Water Regulations or any drought orders that may be imposed. Thames Water reserves the right in full to take any such action;
  - (iv) Instigate prosecution proceedings pursuant to the following legislation as amended, replaced or in force from time to time: Section 42 of the Fire and Rescue Services Act 2004, Section 57 and/or Section 179 of the Water Industry Act, in respect of water taken in contravention of these terms and conditions or the Water Regulations. Thames Water reserves their rights in full to take any such action; and
  - (v) Audit company vehicles using Thames Water wash out hydrants to ensure all terms and conditions are met.
- 24 When attaching a Standpipe, a User must comply at all times with Aquam's Calm Network Training, and operate in accordance with market best practice in particular (but without prejudice to the foregoing), a User must:
  - Clean out the hydrant pit of any debris
  - Spray the hydrant and standpipe with approved chlorine based spray solution
  - Not apply any bending or sideways load to the standpipe
  - Operate the spindle at arm's length
  - Always open and close the hydrant in line with the 1 inch per minute operating procedure using the 3-part key
  - Flush the hydrant to clear the connection point
  - Do not cross thread the outlet
  - Visually inspect the standpipe to confirm it is fitted correctly
  - Do not stand directly over the hydrant
  - If any hydrant fails in operation, please report to Aquam immediately